



Με τη συγχρηματοδότηση
της Ευρωπαϊκής Ένωσης



System usage instructions

BIKE RENTAL PROCESS VIA THE APP

1. Download the easybike Rethymno app to your mobile phone and create an account by filling in the required information.
2. Enable your device's location services and Bluetooth.
3. During your first rental, you will need to verify your account.
4. From the app menu, select the "My Account" tab, and then choose "IDENTITY VERIFICATION."
 - Verification via GSIS: Select "VERIFY ACCOUNT VIA TAXISNET." Then enter your personal credentials (Username and Password) in the corresponding fields on the GSIS platform and click "Login." If your information is entered correctly, the verification process will be completed automatically.
 - Verification via document submission: Select the designated checkboxes and upload clear photos of your passport or National Identity Card (front & back). Your information will then be reviewed by the Municipality staff, and if the details provided during registration match the information on your identification document, your account will be verified.
2. To proceed with renting a bicycle, go to one of the available stations and scan the QR code on the bicycle using the *easybike* app.
3. Wait for the system to unlock the bicycle.
4. You're ready! Remove the bicycle from the docking station by pulling it backward.

BIKE RETURN PROCESS

1. Go to the docking station that is most convenient for you.
2. Find an empty slot and simply place the bicycle into the lock.
3. The bicycle will be recognized automatically, and the lock will secure it, emitting a distinct sound.

ATTENTION! Verify through the application that the system has recognised the bicycle and securely locked it in place.